



Northern Composite Products

PRORATED 20 YEAR LIMITED WARRANTY

What This Limited Warranty Covers

Northern Composite Products warrants Northern brand names to be free from manufacturing defects and to provide structural performance in accordance with our engineering evaluation report. Technical information is available on our web site www.northerncompositeproducts.com or you can contact us directly.

Subject to the following conditions:

1. This limited warranty applies to products purchased and installed in Canada, United States and Europe.
2. Northern Composite Products must be installed in accordance with the Product Installation Guide applicable to the date and type of products purchased and must be used and installed in compliance with local building code requirements.
3. All Northern Composite Products that fail structurally will be replaced without charge to the original purchaser upon presentation of proof of purchase and physical return of the defective products to the point of purchase in accordance with the warranty claims procedure.
4. This limited warranty applies to the original products purchaser, or in the case of new construction, the first owner of the property to which the products are attached. This limited warranty may not be transferred or assigned.
5. Purchasers must register their warranty within 30 days of purchase with Northern Composite Products via mail-in-card or at our website www.northerncompositeproducts.com

The remedy under this limited warranty is limited to the replacement or refund value of any defective or failed products. Northern Composite Products shall not be liable or responsible for damages in excess of the purchase price of the products. Northern Composite Products reserves the right to discontinue or make changes in any of its products. If the products covered by this warranty are not available, Northern Composite Products shall have the right to substitute a product that in its sole discretion is of equal value

THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS OF NORTHERN COMPOSITE PRODUCTS INC.

This Limited Warranty Does Not Cover

This limited warranty covers only manufacturing defects and excludes all other causes of material failure including, but not limited to:

1. Improper product installation, non-conformance to local building code requirements, mechanical abuse, overloading, accidental and intentional damage, fire, hurricanes, lightning, hail, floods, earthquakes, tornados, windstorms and other causalities or acts of God;
2. Damage resulting from movement and/or collapse of the ground or substructure on which the products are installed; and
3. Any other cause beyond the control of the manufacturer.

This warranty excludes commercial, industrial, or non-residential use. If the product has been painted, stained, re surfaced or changed in any manner this warranty shall not apply. This limited warranty excludes changes in the appearance of Northern Composite Products resulting from mold, mildew, stains of any kind, chemicals, fertilizers, mechanical abuse, variant levels of UV radiation, moisture or other environmental factors unique to the products use or geographical location, including gradual fading of original color and differences between the shades of individual boards.

This limited warranty excludes consequential and incidental damages, and any costs, including labor, related to the installation, re-installation, removal, disposal or transportation of products.

How Long the Warranty Lasts

This limited warranty lasts for twenty years from the date of purchase of the products. All implied warranties, including warranties of merchantability and fitness for a particular purpose expire and are excluded after 20 years from the date of purchase. This limited warranty covers product replacement during the first year of ownership and is prorated thereafter from full value in year one to zero value upon the completion of the warranty based on years in service. For claims related to year two or thereafter, consumers will be required to pay the amortized portion of their warranty coverage prior to receiving replacement merchandise based on the original purchase price paid. The original warranty shall apply to any replacement product; the warranty shall not be extended by any such replacement.

How to Make a Claim

To make a warranty claim, please contact Northern Composite Products directly, in writing, at the address below. Visit our web site for additional contact information.

Northern Composite Products
Warranty Technical Manager
675 Woodside Street Fergus, Ontario
Canada, N1M 2M4

www.northerncompositeproducts.com

To make a warranty claim you must have registered your warranty with Northern Composite Products within 30 days of original purchase via mail-in warranty card or online registration. Proof of your original purchase is required, i.e., an original receipt or invoice showing the date, place of purchase, price, quantity and type of product as well as a dated proof of payment (credit card receipt, cash receipt, or cancelled cheque). Your claim must be submitted within 30 days of discovery and include a picture of the suspect product and a written warranty claim return authorization. Northern Composite Products shall be allowed a reasonable opportunity and time to investigate the claim and to inspect the product. Northern Composite Products, in consultation with customer, will determine disposition of product.

How State or Provincial Law Applies

This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state or province. Some states or province also do not allow the exclusion or limitation of incidental or consequential damages, or do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.